

# Karnataka State Road Transport Corporation

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ

Karnataka State Road Transport Corporation

ಸ್ವಾತಂತ್ರ ಹೋರಾಟಗಾರರ ಪತ್ನಿ / ವಿಧವಾ ಪತ್ನಿಯರಿಗೆ ರೂ.2000 /- ಮೌಲ್ಯದ ಉಚಿತ ಪ್ರಯಾಣದ ಕೂಪನ್

Issue of Rs. 2000 worth of Free Bus Coupons to wives/widows of Freedom Fighters

## Step 1: Enter the login details

Apply for Service

Mobile No

OTP/Password

4bF7d5

Type here

Forgot Password | New user? Register here

Submit

Check Your Application Status

Select Department

Select Service

Enter your Application ID

Check Status Now

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## Step 2 : Citizen Login will be displayed

Menu

- Apply for services
- View Status of Application
- Messages & Alerts

ABOUT SERVICE PLUS

### Welcome to Service Plus

ServicePlus is a generic application to provide an electronic delivery for all the services provided by The Government to The citizen. The Government of India, State Governments and Local Governments are providing various services to benefit the citizens at Centre, State or Local level primarily Government to Citizen (G2C) and Government to Business (G2B). The services provided are either demand driven or mandated by the legislation. The services provided by Government can be categorized as:

1. Regulatory Services: Regulatory services are services like trade licence, permit for construction of a building etc that can be denied by the Government.
2. Statutory Services: Statutory services are services like issuance of Birth/Death certificate which cannot be refused by Government.
3. Developmental Services: Developmental Services are services or schemes provided by Government for the benefit of citizens like NREGS, IAY, Old age Pension etc.

The following are the salient features of the software -

1. Service(s) will be created online
2. Citizens will be submitting applications online
3. Service units will be able to receive application online
4. Service units will be able to verify documents and application fee online
5. Service units will be able to escalate application to some other person, in the case of absence of dealing authority, online
6. Citizens will be monitoring Application status online
7. Private Service Access Providers will be participating in the application receipt/submission and service delivery process online message.ekyc.add.mapping>Please add atleast one mapping

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## Step 3 : Search the required service and click to open

The screenshot shows the Seva Sindhu application portal. The header includes the Karnataka State Emblem and the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu Application for Departmental Examination conducted by KPSC'. A left sidebar menu contains options like 'Apply for services', 'View all available services', 'View Status of Application', and 'Messages & Alerts'. The main content area displays a table of services for the state of Karnataka.

| Sl.No. | Service Name   | Department Name                             | State     |
|--------|--|---|-----------|
| 1      | Accident Relief Fund-KSRTC   | Karnataka State Road Transport Corporation  | KARNATAKA |
| 2      | Accident Relief Fund - NEKRTC  | NEKRTC                                      | KARNATAKA |
| 3      | Accident Relief Fund-NWKRTC  | NWKRTC                                      | KARNATAKA |
| 4      | Acid Victim Pension  | Directorate of Social Security and Pensions | KARNATAKA |
| 5      | Admission for Morarji Desai Residential school - Minority Welfare Department         | Minority Welfare Department                 | KARNATAKA |
| 6      | Admission for Pre and Post matric hostels - Minority Welfare Department              | Minority Welfare Department                 | KARNATAKA |
| 7      | Agricultural Family Member Certificate / ವ್ಯವಸಾಯಗಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳರಣ ಪ್ರಮಾಣ ಪತ್ರ | Revenue Department                          | KARNATAKA |
| 8      | Amendment of Bye Laws of Souharda co-operative society                               | Registrar of Cooperative Societies          | KARNATAKA |
| 9      | Amendment of License to Manufacture Insecticides                                     | Agriculture Department                      | KARNATAKA |
| 10     | Amendment of Manufacture License for Micro, Multinucleated, Earthworms               | Agriculture Department                      | KARNATAKA |

## Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the Seva Sindhu application portal with the applicant details form filled out. The header and sidebar are the same as in Step 3. The main content area displays the following information:

**ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ**  
**Karnataka State Road Transport Corporation**  
**ಸ್ವಾತಂತ್ರ್ಯ ಹೋರಾಟಗಾರರ ಪತ್ನಿ / ವಿಧವಾ ಪತ್ನಿಯರಿಗೆ ರೂ.2000 /- ಮೌಲ್ಯದ ಉಚಿತ ಪ್ರಯಾಣದ ಕೂಪನ್**  
**Issue of Rs. 2000 worth of Free Bus Coupons to wives/widows of Freedom Fighters**

**Applicant details/ಅರ್ಜಿದಾರರ ವಿವರಗಳು**

ಅರ್ಜಿದಾರರ ಹೆಸರು / Applicant Name \* Inukurthi Kalyan Teja  
ಹುಟ್ಟಿದ ದಿನಾಂಕ / Date of Birth 15/08/2006

ಆಧಾರ್ ಸಂಖ್ಯೆ / ವರ್ಚುವಲ್ ಅದಿ/Aadhaar Number / Virtual Id  
ವಯಸ್ಸು / Age \* 13

ವರ್ಗ / Category \*  
 ಸಾಮಾನ್ಯ / General  
 ಇತರ (ಪಿ.ಬಿ.ಸಿ) / Others (OBC)  
 ಎಸ್.ಸಿ / SC  
 ಎಸ್.ಟಿ / ST

ವಿಭಾಗವನ್ನು ಆರಿಸಿ/Select Division \*  
Please Select

Type of pass/ಪಾಸ್ ಪ್ರಕಾರ \*  
 New Pass/ ಹೊಸ ಪಾಸ್  
 Pass Renewal/ಪಾಸ್ ನವೀಕರಣ

ಮೊಬೈಲ್ ಸಂಖ್ಯೆ/Mobile Number \*

**Address Details/ವಿಳಾಸ ವಿವರಗಳು**

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Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/renderApplicationForm.do?serviceId=3630004&UIID=a95a4839-bd0e-401f-969e-d728ec9969f0&OWASP_CSRFTOKEN=A6YK-Y4DI-FB4W-VC8D-2ECI-Q8FN-ZQ27...`. The page is titled "Seva Sindhu" and contains the following sections:

- Postal / Zip Code**: A text input field.
- Declaration/ಛೇದನೆ**: A section with the text "The information/ details provided above are true to the best of my knowledge" and an unchecked checkbox labeled "I Agree".
- Additional Details**: A section with a dropdown menu showing "Apply to the Office" as "KSRTC Division Office(KSRTC Divisions- Chikkaballapur)".
- Word verification**: A section with a captcha image showing "jw62ka" and a text input field for the user to enter the characters.
- Buttons**: "Draft", "Submit", "Close", and "Reset" buttons.
- Footer**: Logos for Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, Deity, and PMINDIA. Text: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".

Step 6: A fully filled form will be generated for user verification

The screenshot shows the same web browser window with the URL `serviceonline.gov.in/karnataka/applyPageForm.do?OWASP_CSRFTOKEN=YFOD-WQLM-APCI-8SLA-9HJZ-X4YA-RV72-6PM0&UIID=dd5d7a31-ae4d-4b14-a987-e7e23b3ffaf6`. The page is titled "Seva Sindhu" and contains the following sections:

- Menu**: A sidebar menu with options: "Manage Profile", "Apply for services", "View all available services", "View Status of Application", and "Messages & Alerts".
- Message**: A red message box stating "Application not yet submitted. To proceed click on the appropriate button available at the bottom of this page".
- Applicant details/ಅರ್ಜಿದಾರರ ವಿವರಗಳು**: A section with the following details:
  - Category Applied for: Category I A
  - Name of Applicant: Rajesh
  - Mobile Number: 9956235212
  - Type of entity: Applicant
  - E-Mail: govindgowda@gmail.com
  - Name of Firm/Company/Applicant (As per KPVID Class-I Registration): sAS
- Present Address/ ಪ್ರಸ್ತುತ ವಿಳಾಸ**: A section with the following details:
  - Address Line 1: kirshna temple street
  - Address Line 2: hite
  - Country: India
  - State: KARNATAKA
  - District: BENGALURU URBAN
  - Taluk: Anekal
  - Postal / Zip Code: 560097
- Permanent Address (As per KPVID Class I Registration)**: A section for permanent address details.

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## Step 7 : Click on Attach Annexure

Address Details/ವಿಳಾಸ ವಿವರಗಳು

ವಿಳಾಸ ಸಾಲು 1 / Address Line 1 : sirampura  
ವಿಳಾಸ ಸಾಲು 2 / Address Line 2 : sidlaghatta  
ವಿಳಾಸ ಸಾಲು 3 / Address Line 3 : chikkabappalura  
ರಾಜ್ಯ / Country : India  
ರಾಜ್ಯ / State : KARNATAKA  
ಜಿಲ್ಲೆ / District : CHIKKABALLAPURA  
ಪಿನ್ ಸಂಖ್ಯೆ / Postal / Zip Code : 562102

Declaration/ಘೋಷಣೆ  
The information/ details provided above are true to the best of my knowledge  
I Agree : Yes

Additional Details  
Apply to the Office : KSRTC Division Office(KSRTC Divisions- Chikkaballapur )  
Draft Reference No : Draft\_TC005/2020/0002

11/8/2020 12:53:38 IST <http://serviceonline.gov.in/configureka>

[Attach Annexure](#) [Edit](#) [Cancel](#) [Click here to initiate new application](#)

## Step 8: Attach the annexures and save them

Menu

Apply for services  
View all available services  
View Status of Application  
Messages & Alerts

Themes Language Inukurthi Kalyan Teja

ATTACH ENCLOSURE(S)

| Enclosure(s):  | Type of Enclosure * | Enclosure Document * | File/Reference *  |
|--|---------------------|----------------------|---|
| Aadhaar Card *   | Select              | Select               | Choose File No file chosen<br>Scan<br>Fetch from DigiLocker |
| Government Order regarding award and sanction of honorarium to their families.   | Select              | Select               | Choose File No file chosen<br>Scan<br>Fetch from DigiLocker |
| Sanction of honorarium award to families, issued by the Karnataka Accountant General                                   | Select              | Select               | Choose File No file chosen<br>Scan<br>Fetch from DigiLocker |
| pass port size photos of wives/widows of Freedom Fighters certifying by gazetted officer                               | Select              | Select               | Choose File No file chosen<br>Scan<br>Fetch from DigiLocker |
| Information/Documents stipulated by Deputy Commissioner to certify that the applicant is wife/widow of freedom fighter | Select              | Select               | Choose File No file chosen<br>Scan<br>Fetch from DigiLocker |

[Save Annexure](#) [Cancel](#) [Back](#)

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## Step 9: Saved annexures will be displayed

The screenshot shows the 'Annexure List' section of the SevaSindhu portal. It contains a list of five items, each with a description and a link to the document. Below this is the 'Additional Details' section, which includes the office name and a draft reference number. At the bottom, there are buttons for 'eSign and Submit' and 'Cancel'.

| Annexure List   |  |
|---|--|
| 1) Aadhaar Card   | <a href="#">Aadhaar card</a>   |
| 2) Government Order regarding award and sanction of honorarium to their families.   | <a href="#">Government Order regarding award and sanction of honorarium to their families.</a>   |
| 3) Sanction of honorarium award to families, issued by the Karnataka Accountant General                                   | <a href="#">Sanction of honorarium award to families, issued by the Karnataka Accountant General</a>                                   |
| 4) pass port size photos of wives/widows of Freedom Fighters certifying by gazetted officer                               | <a href="#">pass port size photos of wives/widows of Freedom Fighters certifying by gazetted officer</a>                               |
| 5) Information/Documents stipulated by Deputy Commissioner to certify that the applicant is wife/widow of freedom fighter | <a href="#">Information/Documents stipulated by Deputy Commissioner to certify that the applicant is wife/widow of freedom fighter</a> |

**Additional Details**

Apply to the Office: KSRTC Division Office(KSRTC Divisions- Chikballapur )

Draft Reference No : TC00520000001

[eSign and Submit](#) [Cancel](#)

## Step 10: After Submit, Sakala acknowledgement will be generated

The screenshot shows the 'APPLICATION ACKNOWLEDGEMENT' page on the SevaSindhu portal. It features a header with the Karnataka State Emblem and the text 'ಕರ್ನಾಟಕ ಸರ್ಕಾರ' (Government of Karnataka). Below this is a table with application details and a list of submitted documents.

| Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ |  |
|--------------------------------------|--|
| Office Name / ಕಛೇರಿ ಹೆಸರು            | KSRTC Department / ಕೆಎಸ್ಆರ್‌ಟಿಸಿ ಇಲಾಖೆ                           |
| Sakala No/ಸಕಾಲ ಸಂಖ್ಯೆ                | TC005200000036   |
| Application Date /ಅರ್ಜಿಯ ದಿನಾಂಕ      | 11/08/2020   |
| Service Requested /ವಿನಂತಿಸಿದ ಸೇವೆ    | Application For Accident Relief Fund / ಅಪಘಾತ ಬಲಿಹಾರ ನಿಧಿಗೆ ಅರ್ಜಿ |
| Applicant Name /ಅರ್ಜಿದಾರರ ಹೆಸರು      | Inukurthi Kalyan Teja  |
| Applicant Address /ಅರ್ಜಿದಾರರ ವಿಳಾಸ   | sdadsdad,dadadsd,dadadads,HASSAN,KARNATAKA,India 567804.         |
| Mobile No /ಮೊಬೈಲ್ ಸಂಖ್ಯೆ             | 9587456125   |

| Type of document(s)                     | Document(s) Attached                     |
|---|--|
| Death Certificate                       | Death Certificate                        |
| Identity Card (ಗುರುತಿಪತ್ರ ಕಾರ್ಡ್)       | Ration Card (ರೇಷನ್ ಕಾರ್ಡ್)               |
| Medical Certificate / Postmortem Report | Post mortem report / Medical Certificate |
| Aadhaar Card                            | Aadhaar card                             |
| Legal heirs Bank passbook copy          | Legal heirs Bank passbook copy           |
| Passport size photograph of Legal heirs | Passport Size Photo (JPG/JPEG/PNG)       |
| "G"-Tree (Generation Tree/Family)       | "G"-Tree (Generation Tree/Family)        |
| Police FIR and Panchanama               | Police FIR and Panchanama                |

# Karnataka State Road Transport Corporation

## Officer Work Flow

